INSTRUCTIONS FOR HOW TO RESET PASSWORD FOR CLUB MEMBERS AT WWW.FCRCFC.ORG

- 1. Open your web browser and type in <u>www.fcrcfc.org</u> into the address bar.
- 2. Be sure to remember to bookmark the site or save the site to your "Favorites."
- 3. The main website page has a place for club members to double-click to log in:



4. After double-clicking "Log In" above, you will be taken to the member log in page as seen below. Doubleclick "I forgot my username or password"



Welcome to Fluvanna County RC Flying Club

Username	3	80
Password	L. C.	
Remem	per username 💿	
Cancel	I forgot my username or password	Login
	or	
	Log In with Facebook 🕇	
	Log in with Google G	
	Need Help logging in?	

5. After double-clicking "I forgot my username or password", you will be taken to the following web page; enter your AMA number, your email address, and select the [Submit] button.

4	Instructions Enter information in one of the fields below and we will attempt to locate your profile. If found, a message will be sent to the email address on file with instructions on how to reset your password. You may need to check your spam folder for an email from info@dualrates.com
Pass	word Reset
AMA N	Enter your AMA membership number here
Email	Address Enter your email address here
Usern	ame You can leave this file blank
Having	a problem? Contact us for additional support.
Cance	Submit

6. A few moments after clicking the [Submit] button, you will receive an email from **dualrates.com** that will contain the following information below. Click on the link in the email to reset your password.

Fluvar	nna County RC Flying Club Password I	Reset Request
N	noreply=dualrates.com@mg.dualrates.com ‹ To kilobyte.cowboy@gmail.com	← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ←
Below is did not s will cont	a link to reset your Fluvanna County RC Flying ubmit this request, ignore this message and ye inue to work.	Club password. If you our current password
• <u>h</u> i	ttps://www.tcrctc.org/a/r/szz/rc/pw_contirm?c	<u>code=</u>
Please no	ote that reset codes may only be used once and	expire after 48 hours.

If you did not receive an email in your email's Inbox, be sure to check your email's SPAM folder.

7. After clicking the link included in your email, you will be directed to the following webpage. Complete the information as shown below and enter the new password of your choice. Finish by selecting the [Submit] button in the lower right corner of the webpage.

Username	Your current username will display hereplease make a note of it for future use.
AMA Number	Your AMA number will appear here
Reset passwo	ord to AMA # () This button allows you to set your password to be your AMA number
Enter New F	assword

Submit

8. You have now successfully reset your password. Return to the FCRCFC.org website and use the username that you noted from above and your new password to log onto the website.